

ISE I Speaking and listening rating scale

Score	Communicative effectiveness Task fulfilment Appropriacy of contributions /turn-taking Repair strategies	Interactive listening Comprehension and relevant response Level of understanding Speech rate of examiner interventions Speed and accuracy of response	Language control Range Accuracy/precision Effects of inaccuracies	Delivery Intelligibility Lexical stress/intonation Fluency Effects on the listener
4	 Fulfils the task very well Initiates and responds appropriately, both actively and receptively Maintains and contributes to the interaction by elaborating his/her utterances spontaneously Says or signals in basic ways that he/she did not follow and these signals are always effective 	 Understands interventions with little repetition or rephrasing Identifies factual information accurately Has little difficulty in following speech at a normal conversational rate Sometimes responds slowly to consider examiner input 	 Uses a good range of grammatical structures/ lexis to deal with topics at this level Shows a relatively high level of grammatical accuracy and lexical precision to deal with most familiar topics Errors occur, but they do not impede communication 	 Intelligible despite some noticeable use of non-standard phonemes Uses lexical stress and intonation appropriately Speaks relatively slowly with some pausing and hesitation Requires some careful listening
3	 ▶ Fulfils the task appropriately ▶ Initiates and responds appropriately when prompted ▶ Manages to maintain the interaction, but topic development is somewhat dependent on the examiner ▶ Says or signals in basic ways that he/she did not follow – although sometimes awkward, these signals are effective 	 Understands interventions but may need some repetition or rephrasing Identifies factual information though it may be short on detail Sometimes needs examiner speech slowed down Responds slowly due to some uncertainty about examiner input 	 Uses an appropriate range of grammatical structures/ lexis to deal with topics at this level Shows a reasonable level of grammatical accuracy and lexical precision to deal with most familiar topics Errors are frequent (eg tenses, agreementmarkers) but they do not usually impede communication 	 Intelligible despite some noticeable use of non-standard phonemes Generally uses lexical stress and intonation appropriately Generally speaks slowly with some pausing and hesitation Requires some careful listening
2	 Fulfils the task acceptably with support Acceptably initiates and responds when prompted Manages to maintain the interaction, but topic development is overly dependent on the examiner Says or signals in basic ways that he/she did not follow. Sometimes awkward, and these signals are not always effective 	 Understands short interventions but may need repetition or rephrasing Identifies some factual information, possibly incomplete Has difficulty following speech at a normal conversational rate Responds quite slowly due to uncertainty about input 	 Uses an acceptable range of grammatical structures/lexis to manage topics at this level, but grammatical/lexical gaps cause some noticeable hesitation and circumlocution Shows an acceptable level of grammatical accuracy and lexical precision to deal with most familiar topics Errors are frequent but they do not usually impede communication 	 Mostly intelligible despite some noticeable use of non-standard phonemes Uses lexical stress and intonation acceptably Generally speaks slowly with frequent pausing and hesitation Requires careful listening
1	 Does not fulfil the task even with support Does not initiate or respond adequately Does not maintain the interaction sufficiently Contributions are inappropriate and/or overly dependent on the examiner Has difficulty in resolving communication problems 	 Has difficulty understanding interventions Identifies some random factual information but without an overall context Does not follow any speech at a normal conversational rate Consistently responds slowly due to difficulty in understanding input 	 Uses a limited range of grammatical structures/ lexis that is not always adequate to deal with topics at this level Does not show an adequate level of grammatical accuracy and lexical precision Some or many errors impede communication 	Generally intelligible or sometimes unintelligible – use of non-standard phonemes is evident Uses lexical stress and intonation enough to follow Speaks slowly with frequent and noticeable pausing and hesitation Requires careful listening – may be difficult to follow
0	No performance to assess (candidate does not speak, or does not speak in English).			